



# YORK-FINCH GENERAL HOSPITAL

2111 FINCH AVENUE AT HIGHWAY 400 - DOWNSVIEW - ONTARIO M3N 1N1 - PHONE 744-2500

December 2, 1994.

To Whom It May Concern.

Dear Sir,

Bob Zinner has been of enormous help to me in regard to a complex financial problem involving protection of assets, retirement planning, disability and life insurance.

He took a concerned, personal interest in my particular situation, spending a lot of time looking at possible courses of action, rather than just trying to sell a particular product. This required consulting a variety of accounting, tax and legal experts at no extra cost.

He is always readily accessible by phone, either immediately or by returning phone calls within a very short space of time, and is always ready to answer any questions.

He is very knowledgeable about financial planning and insurance matters, and I am particularly impressed by his problem solving approach to his work. He regarded my particular situation as a challenge and was prepared to spend whatever time was necessary to come up with a solution.

I strongly recommend Bob as a highly competent and conscientious professional.

Sincerely,

*G.R. Maxted.*

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M.D. F.R.C.P.(C).